NUVISTA NEWS

IN THIS ISSUE



Be in the Know



Save the Dates

Photo Contest Winner STACHA WESTBROOK

"During these unique times, we have an opportunity to "light the world" and to make a difference. By showing compassion and kindness, we can be that light to all we come in contact with. We can be a beacon of hope. It never ceases to amaze me, living in beautiful Montrose, Colorado the picturesque moments we are blessed to witness.

Here is to our future. A light of Hope for Health and Happiness." —*Stacha Westbrook*



NUVISTA NEWS

a year in review



NuVista Awarded CDFI Designation

NuVista Federal Credit Union is proud to announce that the credit union has been certified as a Community Development Financial Institution (CDFI), a designation granted by the Department of the Treasury's CDFI Fund. The CDFI Fund plays an important role in generating economic growth and opportunity by investing in and building the capacity of CDFIs, empowering them to grow and contribute to the revitalization and growth of their communities. CDFIs finance affordable housing, small businesses, community facilities, schools, health care centers, grocery stores and many other types of investments that spark growth in communities across America. NuVista is one of only three credit unions in the State of Colorado to hold this designation. Access to affordable financial products and services is a staple of strong, economically sound communities, especially in these difficult times we are facing. The lack of access to affordable personal financial products, as well as financing for small businesses and other critical community development projects, has led to increased need for alternative and reliable sources of financing. As a CDFI, NuVista Federal Credit Union is dedicated to developing innovative products and services to help fill those unmet needs of the communities we serve.

Please visit our website for more information on CDFI.

In the Community

Whether it is during unexpected situations that were thrown at all of us during 2020, or with the NuVista Federal Credit Union Scholarships, or through Donations to Local Organizations, we are proud to help our Members when we can. NuVista loves our communities!

NuVista COVID-19 Utility Assistance and Loan Deferments

We offered a Utility Assistance Program as well as Loan Deferments to our Members that were negatively financially impacted by COVID-19. We were able to assist 23 Members with a total of \$5,169.50 in Utility Assistance and 26 Members with Loan Payment Deferments.

Scholarship News

We awarded three Scholarships totaling \$3,600 to local high school graduates. Congratulations to Georgia Pieper – Ouray High School, Kelsee Dixon – Palisade High School, and Kyla Engleman – Gunnison High School. We wish you the best in your next chapter. Watch for Scholarship information in early 2021.

NuVista Donations

NuVista and the Donations Committee has awarded over \$10,000 to the following organizations during 2020:

- Montrose County 4-H Livestock Sale Olathe High School Grad Party Riverbottom Trail Run Montrose High School Lacrosse Team Montrose County School District Kid's Lunches Dolphin House Golf Tournament Montrose Got Talent Bosom Buddies Annual Run
- FTC Silver Spoon Haven House Golf Tournament HopeWest Montrose Education Foundation Montrose County Woolgrowers Association Second Chance Humane Society Senior Community Care Pace Program Fortuna Tierra Club

While COVID didn't allow for a lot of Volunteering in 2020, some of the Team typically donates their time to the following organizations and events:

- Boy Scouts of America BPOE 1053 City of Montrose Competitive Baseball Program Grace Community Church Montrose Education Foundation Montrose Rotary Ouray 100 Ultra Race
- Rotary Club of Gunnison San Juan Mountain Runners Black Canyon Ascent and the Turkey Trot The Willows Assisted Living Toys for Tots Trinity Baptist Church

BE IN The Know

ONLINE AUCTION FRAUD

Tips from the United States Secret Service to Avoid Becoming a Victim every year.

Online auction fraud is a sophisticated scheme that relies on the increasing popularity of e-commerce marketplaces, such as Craigslist and eBay. Using these sites, fraudsters post false advertisements for merchandise that does not exist. Then, using a multitude of convincing methods, these cyber-criminals persuade victims to send money for the nonexistent goods.

Here are some tips to keep in mind while shopping online:

- Google the seller's name, email address, and phone number looking for discrepancies in information.
- Investigate the seller by examining the feedback and the seller's history.
- Be suspicious of a seller using multiple email accounts or phone numbers to communicate.
- Fraudsters will commonly impersonate U.S. Service Members overseas as a strategy to avoid regular communication with buyers and to provide a reasoning why an item is substantially cheaper than the market value.
- If the price seems too good to be true, it's probably a scam.
- If possible, purchase items online using your credit card versus debit card because charges can be disputed if fraud occurs.
- Never complete a purchase outside of the auction site methodology. Fraudsters will encourage the buyer to complete the transaction "offline" to avoid fees and will attempt to persuade the buyer to purchase the item via wire transfer.
- If an escrow service is used, ensure that it is legitimate.
- Be suspicious of any seller who insists on the buyer using pre-paid gift cards for payment.
- Never photograph a gift card and send to the seller "as proof" of payment.
- Ask the seller about when delivery can be expected and obtain tracking numbers for shipments.
- Never provide your social security number or any other personally identifiable information (PII) to the seller.
- Victims are encouraged to file a complaint with local police department, the FTC at www.ftc.gov/complaint, or the Internet Crimes Complaint Center at www.ic3.gov.

2020 Fun!

NEW LOCATION

Our Gunnison Branch moved to its new home at 205 N. Sydney Street

If you haven't been by yet, stop in to see the team! Enjoy the convenience of our new ATM and Drive Thru.



PRIVACY NOTICE NUVISTA PRIVACY POLICY

NuVista is committed to safeguarding your confidential information. Please see our Privacy Policy on our website **NUVISTA.ORG/DISCLOSURES/PRIVACY-POLICY** or visit your local branch to request a printed copy.

WHAT YOU CAN DO TO HELP PROTECT YOUR PRIVACY

Protect your account numbers, card numbers, social security numbers, PINs (personal identification numbers), and passwords. In particular, never keep your PIN with your debit or credit card, as that makes you vulnerable in the event you lose your card or card is stolen.

Use caution in revealing account numbers, social security numbers, etc. to other persons. If a caller tells you he/she is calling you on behalf of the credit union and asks for your account number, you should beware. Legitimate credit union staff would already have access to that information.

Keep your information current with NuVista. If we detect potentially fraudulent use of your account, we will attempt to contact you immediately. If you have recently moved or changed any of your contact information, please stop in or call 888.261.7488 to update your information.



things to look forward to

Make plans to attend the ANNUAL MEETING

As a Member of NuVista Federal Credit Union you are an equal owner and the entire Membership benefits when everyone participates. The Annual Meeting is your opportunity to learn about our financial position and the goals for the future. the Date

There are three positions available on our Board of Directors. The three incumbents running for another term are Jon Waschbusch, Vanessa Ellis, and Virgil Turner. Please stop by to see their Bios.

Are you or someone you know interested in volunteering as a NuVista Board Member? Nominations for vacancies may also be made by petition signed by 1% of the Members. Closing date for receiving nominations by petition is February 12th, 2021. If interested, please send petition to our Election Committee:

NuVista Election Committee P.O. Box 1085 | Montrose, CO | 81402

If you have any questions, please contact BJ Coram at 970.497.5300.

Membership Appreciation Days **TO CELEBRATE YOU!**

WE HOPE TO BE ABLE TO HAVE OUR MEMBERSHIP APPRECIATION DAYS IN 2021! SAVE THE DATES AND JOIN US FOR FOOD, FUN, AND PRIZES

MONTROSE FRIDAY JUNE 18[™], 2021

GUNNISON FRIDAY AUGUST 6TH, 2021

BEST of the Valley

NuVista Federal Credit Union was voted Best Credit Union for the 4th year in a row in the Montrose Daily Press 2020 Best of the Valley.

THANKS FOR YOUR VOTES! We love what we do!

Save

Thursday

5:15 pm

March 25th, 2021

2711 COMMERCIAL WAY

MONTROSE, CO 81401



KEEP AN EYE ON OUR WEBSITE **NUVISTA.ORG**

AND FOLLOW US ON FACEBOOK FOR **UP-TO-DATE INFORMATION.**

WE WOULD LIKE TO THANK YOU FOR BEING A PART OF OUR NUVISTA FAMILY AND WE LOOK FORWARD TO SEEING YOU SOON!